



Process^{PA}

HANDLE CONFLICT IN THE ORGANIZATION

Be positive, focus on how to resolve the problem rather than dwelling on the negativity brought about by it.



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Be creative, and think outside of the box during heated discussions,
Everything is negotiable and remember to be flexible and open-minded.





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HANDLE **CONFLICT** IN THE ORGANIZATION

Be confident and do not be afraid of conflict. Conflicts are normal as long as they stay at a healthy level. Remember that you can handle this and a lot of things can be learned from it.





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HANDLE CONFLICT IN THE ORGANIZATION

Stay calm because anger and rage can only escalate the conflict and cause both parties not to listen to one another. This will do nothing to help in resolving the conflict.





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State facts and show to them clearly why you are recommending your stance as well as apologize if needed. This will make the other person listen to you and not be defensive.

